

Our Hotline / Phone Service:

+ 49 (0) 841 - 95 67 49 – 0
+ 49 (0) 841 - 95 67 49 – 19
+ 49 (0) 841 - 95 67 49 – 22

SIEMENS
SIPLACE

At technical information, trouble shooting and training on the phone becomes at minute intervals with 1,00 € beginning at the first 15 minute billed .

We create a separate invoice and send it.

When you order in the calling, spare parts more than 250,00 Euro, is he phone support cost free.

To our extensive range of spare parts count next to service, Commissioning on site also training vor all SIEMENS placement systems of the series:

- MS72 N - MS72/90 K - MS102 - MS128 HR - MS132
- HS180 Dispenser - HS180 Placement - SP 120
- SIPLACE G2/S15/F3 - SIPLACE 80S20/23HM/25HM/27HM - SIPLACE 80F4/5/5HM
- SIPLACE HS50/60 – CS/CF - HF1/2/3 Turbo
- SIPLACE D1/D2/D2i/D3/D4/D4i
- SIPLACE X1/X2/X2S/X3/X3S/X4/X4S/X4i/CA
- SIPLACE SX1/SX2/SX4/TX1/TX1i/TX2/TX2i
- Eby

**Our Prices for :
Support / Service / Training / Designing / Shipping und Custom Declaration**

Phone Support	beginning at the first 15 minutes	per Minute	1,00 €
Office Hours Monday till Friday workdays	normal working time overtime in the evening night work time	08:00 a.m. – 06:00 p.m. 06:00 a.m. – 10:00 p.m. 10:00 p.m. – 08:00 a.m.	100,00 € 108,00 € 120,00 €
Office Hours Saturday	normal working time overtime in the evening night work time	08:00 a.m. – 06:00 p.m. 06:00 p.m. – 10:00 p.m. 10:00 p.m. – 08:00 a.m.	120,00 € 130,00 € 140,00 €
Office Hours Sunday and Friday	normal working time overtime in the evening night work time	08:00 a.m. – 06:00 p.m. 06:00 p.m. – 10:00 p.m. 10:00 p.m. – 08:00 a.m.	140,00 € 150,00 € 160,00 €
Catering flat 2017	min. 24 hours, in Euro from 8 till 24 hours (resp..arrival and departures days), in Euro flat rate for one night in Euro		14,00 € 28,00 € 20,00 €
Training / Schooling	day training week training	08:00 a.m. – 04:00 p.m. 08:00 a.m. – 04:00 p.m.	680,00 € 3.200,00 €
Designing	producing line conception incl. offer	1 Day	1.000,00 €
Drive- and Travelcosts EU - Countries	km – flat rate over night flat rate EU - countries		1,50 € 160,00 €
Flytransfercosts	transfer from and to the airport	06:00 a.m.– 10:00 p.m.	250,00 €

for Customer		10:00 p.m. – 06:00 a.m.	400,00 €
Flycosts (Berotek-Service-Technican)	By effort		
Custom Declaration Paper	Not EU Countries	1-2 days	150,00 €
Shipping Costs are seperate:	Germany, A, CH, I, DK, F, Pl, CZ,B, L;	one kilometer one kilometer	1,50 € 2,00 €
Delivery - Spareparts			
Pricelist Parts only from our Part department via mail:	www.berotek.com		
Questions /Offers :	+ 49 841 - 95 67 49 – 0		
Purchase Order only in written form:	via fax + 49 (0) 841 / 95 67 49 – 9	via mail info@berotek.com	
Deliverytimes:	At purchase order and delivery article		
Priority:	Parcel Service	EXWORK	Delivery Time
Standard Order till 02:00 pm	UPS/MBE	03:00 p.m.	About 2 till 3 days
UPS Express 09:00 AM Order till 02:00 pm	UPS Express 09.00 a.m.	03:00 p.m.	about 1 till 2 days
Courier Service Order by normal office times	Courier Service	2 h. with fax / mail or phone	
Retoure parts:	The credit note for returns has already been in the prices included! If the return shipment, which is included in the price list marked articles, not result within 2 weeks, a surcharge of 100% will be charged!		
Diagnostic parts:	Only used spare parts can be sent for diagnosis. Should be new parts for diagnostic be used and the parts were removed from the original packaging, so will be 50% of the sales price will be charged. offset a handling fee in height of: 30,- EUR - für mechanische teile and for original packaged & sealed electrical party. 100,- EUR – for electrical parts with broken seal.		
Minimum order value:	Minimum order 100,-€, Minimum order value surcharge 25,00 €		
Terms of Delivery:	EXW Ingolstadt / Germany		
Terms of Payment:	Payment before delivery		
Prices:	All prices are net without tax.		